

Wendell Foster's Support Group, Inc.
March 12, 2011 Meeting Minutes

President PK Humphrey called the quarterly meeting, held in the Young Meeting House, to order at 10:10 AM. Rev. Orion Bell led the group in the opening invocation. Introductions were made around the room with the acknowledgement of our loved ones residing at the campus.

Attendance: Nancy Barber, Linda Beckman, Barbara Bell, Orion Bell, III, Teresa Devers, Debbie Frederic,k, Paul Frederick, Sr., Paul Frederick, Jr., Mark Gillim, Shirley Gillim, Karen Gotzy, Pat Humphrey, Roger Humphrey, Bill Rector, Jennifer Rector, Katie Rector, Bob Tarrants.

Minutes: The minutes of the November 2010 meeting were presented and reviewed. With no changes Orion Bell moved they be accepted, seconded by Bill Rector. Motion carried. Due to the unavailability of the minutes for the October 2010 meeting Pat Humphrey called for them to be deemed completed and acceptable, seconded by Paul Frederick. Motion carried.

Treasurers Report: Given by Karen Gotzy for the period of October 2, 2010 to February 28, 2011. A balance forward of \$2768.23. Receipts for the period include \$55.00 for membership dues, \$5718.00 and \$810.00 for pecan sales totals \$6583.00. Disbursements of \$60.70 to the Trophy House for outgoing board members, \$4450.56 to Shermer Pecans, \$400.00 for 8-\$50.00 cash drawings at the employee Christmas dinner, \$102.00 to the Rolling Pin for the employee Christmas cake and \$15.00 monthly service fee (which may be waived in the future) totals \$5028.26. The balance forward is \$4322.97. Dues for the 2011 year are now due. \$5/person, \$10/family.

Old Business: Still looking into getting Skype for cottages C and D.

New Business: Bob Tarrants joined us today for a Campus Update.

1. Medicaid Issue. A special session of the State legislature has been called to deal with the budget and Medicaid shortfall. Proposals by the governor are either to borrow from next year or reduce by a 30% cut across the board. (about \$700,000 for the campus) We can call or email our legislators and also ask family and friends to call theirs to let them know the impact it will have on our loved ones being served.

2. Satisfaction Survey. The family/guardian response rate was 37.81%, 45 out of 119 surveys mailed. 93.3% of responses rated overall services very good or excellent, a score of 4.6 out of a 5 point scale. The ability to meet needs was 4.6. Would recommend services 4.84. The respect of the DSP's, responsiveness to needs and quality of services provided by the DSP's were all in the high 4 scale. Most of the less positive responses were about choice -- what the individual client would like to do, who they lived with, etc. Though they were lower rated they were still in the 3-4 area n the 5 point scale. In the ICF and SCL client surveys (40 out of 82 client surveys completed) the responses were about the same in terms of scale responses, the higher rated dealt with services the lower with choices. We were rated higher than the Benchmark (of all the facilities in the country, providing like services, using this survey) in most areas including that we would recommend our services to others. If you would like a copy of the full survey results please contact Bob Tarrants.

3. If you would like to be signed up for the TherAp program, the daily written record of the resident/client call or email Bob and he will get you set up with access.

4. Goals for the year: **a.** Continue family gatherings in the Cottages – get together dinners, etc. **b.** Getting Skype in cottages C and D **c.** A legislative effort – communication of our feelings on issues or bills. We would like to have more involvement and tracking of efforts. **d.** More members in the Support Group. **e.** More parent/family involvement with the campus. We need to develop a better system of notifying parents/families/guardians of events on campus. Paul Frederick, Sr. offered to look at ways of notification for individual cottage events and campus wide events that we can be involved in. Nancy Barber moved that Paul Frederick, Sr. follow up on this to be our main goal of 2011, seconded by Orion Bell. Motion carried.

5. It has been requested by the Center that Family Day be moved to Saturday, May 21, 2011. A motion by Mark Gillim, seconded by Teresa Devers was made to change the date. Motion carried.

6. A reminder that the Staff Appreciation Meal will be held on Friday, June 24, 2011. The theme is “You Mean the World to Me.” More information and planning will be discussed at the May meeting.

A motion by Paul Frederick, Sr. for adjournment was seconded by Orion Bell. Motion carried. The meeting adjourned at 11:35 A.M.

Respectfully Submitted by Nancy Barber, Secretary