



CEO Update

...a periodic newsletter for
"special friends" of
Wendell Foster's Campus

"Empowering People...Realizing Dreams"

Satisfaction Surveys Give WFC High Marks

Wendell Foster's Campus recently conducted a group of surveys aimed at determining how well we are doing with our service recipients, their families or guardians and with our employees. The results were humbling. We consider the ultimate indicator of satisfaction with our services to be whether families would recommend WFC's services to others. **100%** of the people responding said they would! We also asked service recipients, who were able, to rate our services. They indicate high satisfaction with their feelings of safety, their participation in jobs or day activities, the knowledge and skills of staff and their access to management. In our employee survey, **100%** indicated pride in their work, with over 95% saying they felt like their job made a difference, that they were proud to work at WFC, and that they enjoy their work and would work at WFC if they had it to do over again. Thanks to everyone who responded to these surveys, conducted by the independent Deyta, Inc.

Another Clean Audit

At its February board meeting, the WFC Board of Directors was happy to receive another "clean" financial audit report from the Alexander & Co. accounting firm. Copies of the audit report are available to interested persons.

New Year's Blast

Members of the Academy of Young Leaders in Owensboro recently sponsored and joined WFC residents for a gala New Year's party. We love our youth volunteers!



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*The Great
ICE
STORM
of 2009*

Newsletter Spotlight

Over 80 WFC residents, along with employees and volunteers who literally "moved in" to the Campus to assure needed staff coverage, survived the recent ice storm, a disaster that left some without power for over a week. Those individuals residing in the supported living and independent living homes, which do not have generator power, "camped out" in the work training area and the conference room, while kitchen and other staff assured not meals and fun adventures.



New Logo for WKATC

In an effort to better connect the Western KY Assistive Technology Center's services with Wendell Foster's Campus, a new logo has been created. It highlights the WKATC/WFC relationship and expresses the idea that assistive technology can also be very simple things (like a magnifying glass) that can make daily life easier. The logo was designed by WKATC staff and volunteer Missy Brownson-Farmer.

Webcams Connect Residents with Family

Imagine, if you will, calling a loved one on the telephone who does not have the ability to speak, and attempting to have a meaningful "conversation" with them when you don't know if they are understanding, interested in what you are saying, or for that matter, if they are even awake. A few years ago the OT department at WFC began helping service recipients to establish email accounts, using such assistive technology as "Intelli-keys" to allow individuals who cannot speak or read to send messages to friends and families. The next logical step was the use of webcams so that people can actually see, "talk," and interact with their loved ones who are not able to communicate with words. Cottage C has led the way with this effort, with four families now visiting regularly with their loved ones via home webcams.



Mark the Date !

Saturday, June 6, 2009

WFC Sensory Park Grand Opening